

**INDICADORES DE CALIDAD****Julio - Septiembre 2025**

| Velocidad de Transmisión de Datos Alcanzada (VTD) |           |                    |                            |        |                         |        |                        |        |                         |        |                            |       |
|---|-----------|--------------------|----------------------------|--------|-------------------------|--------|------------------------|--------|-------------------------|--------|----------------------------|-------|
| Año   | Trimestre | Tipo de tecnología | Oferta de velocidad (Mbps) |        | Velocidad máxima (Mbps) |        | Velocidad media (Mbps) |        | Velocidad mínima (Mbps) |        | Desviación estándar (Mbps) |       |
|   |           |                    | Down                       | Up     | Down                    | Up     | Down                   | Up     | Down                    | Up     | Down                       | Up    |
| 2025  | 3         | FTTH               | 5.00                       | 5.00   | 6.29                    | 6.24   | 5.60                   | 5.61   | 5.19                    | 5.38   | 0.37                       | 0.35  |
| 2025  | 3         | FTTH               | 10.00                      | 10.00  | 12.86                   | 12.76  | 11.59                  | 11.66  | 10.34                   | 11.21  | 0.74                       | 0.55  |
| 2025  | 3         | FTTH               | 15.00                      | 15.00  | 19.10                   | 18.91  | 17.21                  | 17.56  | 15.98                   | 16.94  | 1.15                       | 0.63  |
| 2025  | 3         | FTTH               | 20.00                      | 20.00  | 25.05                   | 24.78  | 22.42                  | 22.01  | 20.47                   | 20.98  | 1.52                       | 1.53  |
| 2025  | 3         | FTTH               | 25.00                      | 25.00  | 29.76                   | 29.34  | 26.64                  | 26.09  | 25.14                   | 25.97  | 1.81                       | 1.80  |
| 2025  | 3         | FTTH               | 35.00                      | 35.00  | 42.76                   | 41.95  | 38.50                  | 37.43  | 35.02                   | 35.82  | 2.72                       | 2.52  |
| 2025  | 3         | FTTH               | 50.00                      | 50.00  | 60.15                   | 59.88  | 54.64                  | 53.71  | 50.42                   | 51.38  | 3.74                       | 3.40  |
| 2025  | 3         | FTTH               | 80.00                      | 80.00  | 96.08                   | 96.38  | 87.63                  | 87.89  | 80.39                   | 84.41  | 6.10                       | 4.60  |
| 2025  | 3         | FTTH               | 100.00                     | 100.00 | 120.47                  | 120.89 | 109.93                 | 111.20 | 102.03                  | 106.91 | 7.74                       | 5.11  |
| 2025  | 3         | FTTH               | 200.00                     | 200.00 | 237.07                  | 234.88 | 205.97                 | 210.76 | 200.16                  | 202.18 | 18.69                      | 15.66 |
| 2025  | 3         | FTTH               | 300.00                     | 300.00 | 356.19                  | 320.89 | 320.03                 | 310.45 | 303.40                  | 301.48 | 43.58                      | 31.20 |

| Retardo en un Sentido (RET) |           |                    |                    |                                |                            |
|-----------------------------|-----------|--------------------|--------------------|--------------------------------|----------------------------|
| Año                         | Trimestre | Tipo de tecnología | Numero de muestras | Tiempo medio de retardo (mseg) | Desviación estándar (mseg) |
| 2025                        | 3         | FTTH               | 2929               | 15.80                          | 17.92                      |